

# Research Methods for the Learning Sciences

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TA: Ben Shih

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## Course Goals

- To learn data collection, design, and analysis methodologies that are particularly useful for scientific research in education

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## Instructors

- Co-instructor Ken Koedinger
  - PhD in Cognitive Psychology, MS in Computer Science
  - Faculty in Human-Computer Interaction & Psychology
  - Research: Cognitive science and education, educational technology
- Co-instructor Phil Pavlik
  - PhD in Cognitive Psychology
  - Faculty in Human-Computer Interaction
  - Research: How to optimize student learning using cognitive theory and data mining
- Teaching assistant Ben Shih
  - 5<sup>th</sup> year Ph.D. student in Machine Learning
  - A PIER student
  - Research: Educational data mining to discover features of learner interactions that predict greater learning

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## And more ...

- Different instructors, from the PIER steering committee and elsewhere, will be leading sections of the course corresponding with their expertise

- Marsha Lovett
- Carolyn Rosé
- Sara Kiesler
- Brian Junker
- Richard Scheines



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## Your turn

- Please:
  - Stand up
  - Tell us your name
  - Your PhD program
  - A few words on your past educational experiences or work experiences
  - A few words on your research interests
  - Why you're taking this course and what you hope to get out of it

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## Topics We Will Cover

- Basic Research and Experimental Methods
- Cognitive Task Analysis
- Video and Verbal Protocol Analysis
- Surveys, Questionnaires, and Interviews
- Psychometrics, Reliability, Item Response Theory
- Educational Data Mining
- Optional: There's some flexibility in the schedule to add discussion of other methods. Any suggestions?

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## Pragmatic Issues

- Textbook: "The Research Methods Knowledge Base: 3<sup>rd</sup> edition" by William M.K. Trochim and James P. Donnelly (2007)
  - <http://www.atomicdogpublishing.com/BookDetails.asp?BookEditionID=160>
  - It is not in the campus bookstore
  - The used bookstore will have the wrong version
  - Last we looked, it costs more in Amazon than ordering direct from the publisher (see url above)
  - Publisher has both an online and printed version, so you can get started right away (even before your copy of the printed version gets to Pittsburgh)
- Other readings will be assigned in class

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## Meeting place after today!

- 3501 Newell Simon Hall

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## Your first readings

- For next class
  - Trochim & Donnelly Chapters 1 and 7
- For Tuesday January 22
  - Trochim & Donnelly Chapters 8, 9, 10
- Highly recommended: Do the on-line quiz for each chapter! Use these to guide your reading and rereading.

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## Your first assignment

- Being handed out now...
- Phil: Give a brief summary of the assignment
- Due before class Thursday, Jan 21st (next week)
  - Think about before class on this Thursday
  - Bring any questions to class

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## Assignments

- Most class segments will have at least one assignment
  - Goal is to practice with methods relevant to that segment
- Final project rather than final exam
  - Apply a method in detail to a topic of your choosing

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## Assignments

- Posts to class discussion board
  - Goals:
    - Help you learn from active application of knowledge, from observing others, and from feedback from others
    - Give instructors feedback on your interests & struggles
    - Extra motivation to do readings before class
  - Default Procedure
    - See description in the syllabus
    - Ben: Please briefly summarize for us
  - Alternative specific guidance may be given for some course sections

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## Research Methods for the Learning Sciences

- This class is on Research Methods for the Learning Sciences
- Break-down
  - Research
  - Methods
  - for the
  - Learning Sciences

*Thanks to prior co-instructor Ryan Baker whose slides I've modified*

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## The Learning Sciences

- What are the Learning Sciences?
- Can anyone here give a definition?

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## Definition: The Learning Sciences

### Does this fit everyone?

- Does this fit the research that everyone in the room is interested in?
- If not, why not?

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## Previous definitions

- The learning sciences is a field of interdisciplinary study that works to further scientific understanding of learning as well as engage in the design and implementation of learning innovations. [wikipedia]
- Learning Sciences is the scientific study of how people learn and how to design new learning environments, ranging from handheld learning tools, through museum exhibits and innovative classrooms, to learning-enabled cities. [University of Nottingham LSRI]
- The interdisciplinary empirical investigation of learning as it exists in real-world settings and how learning may be facilitated both with and without technology. [ISLS]

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## Sociological History

- Perhaps the most common use of the term “learning sciences” emerged from a split in the community called “Artificial Intelligence in Education”
  - Occurred for a lot of human, sociological reasons
  - But also had to do with the question: should interactive learning environments focus around
    - human-computer interactions (e.g. Intelligent Tutors, Automated Grading)
    - or human-human interactions (e.g. Computer Supported Collaborative Learning, Teacher Grading of Complex Student Answers)
- Other related terms
  - “Educational Sciences” - Dept of Ed IES, funds PIER
  - “Science of Learning” - NSF Centers

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## Learning Science<sup>s</sup> combines many disciplines

- Cognitive Psychology
- Education
- Linguistics
- Sociology
- Design
- Statistics
- Computer Science

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## Methods

- Can anyone here define a method?
- What makes something a method?
- Leave until later: What makes something a method we’d actually want to use?
  - On Thursday, we will discuss what makes a method something you would actually want to use
    - Validity
    - Feasibility
    - Other Issues

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## Definition: Methods

- Trochim: “specific ways ... you can use to understand the world better” (p. 18)

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## Research

- I think we can skip a definition of “research”!
- But let’s explore: What is the difference between
  - Applied Research
  - Pure Research

?

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## Is it possible?

- Can research be **both** applied and pure
- At the same time?
- Raise your hands and vote!
  - What’s your reasoning?

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## Stokes (1997)

		Considerations of use?	
		No	Yes
Quest for fundamental understanding ?	Yes		
	No		

# Stokes (1997)

		Considerations of use?	
		No	Yes
Quest for fundamental understanding ?	Yes	Pure basic research (Bohr's quadrant)	
	No		

# Stokes (1997)

		Considerations of use?	
		No	Yes
Quest for fundamental understanding ?	Yes	Pure basic research (Bohr's quadrant)	
	No		Pure applied research (Edison's quadrant)

# Stokes (1997)

		Considerations of use?	
		No	Yes
Quest for fundamental understanding ?	Yes	Pure basic research (Bohr's quadrant)	Use-inspired basic research (Pasteur's quadrant)
	No		Pure applied research (Edison's quadrant)

# Stokes (1997)

		Considerations of use?	
		No	Yes
Quest for fundamental understanding ?	Yes	Pure basic research (Bohr's quadrant)	Use-inspired basic research (Pasteur's quadrant)  Can also include applied research with broader scientific implications
	No		Pure applied research (Edison's quadrant)

# Stokes (1997)

		Considerations of use?	
		No	Yes
Quest for fundamental understanding ?	Yes	Pure basic research (Bohr's quadrant)	Use-inspired basic research (Pasteur's quadrant)
	No	Personal curiosity (Peterson's quadrant)	Pure applied research (Edison's quadrant)

# Can you give examples of research in each quadrant in the Learning Sciences?

		Considerations of use?	
		No	Yes
Quest for fundamental understanding ?	Yes	Pure basic research (Bohr's quadrant)	Use-inspired basic research (Pasteur's quadrant)
	No	Personal curiosity (Peterson's quadrant)	Pure applied research (Edison's quadrant)

# Which quadrant is your work in?

		Considerations of use?	
		No	Yes
Quest for fundamental understanding ?	Yes	Pure basic research (Bohr's quadrant)	Use-inspired basic research (Pasteur's quadrant)
	No	Personal curiosity (Peterson's quadrant)	Pure applied research (Edison's quadrant)

# How do you do good research?

- Whether it is pure or applied
- Recipe
  - Good research directions
  - Good research methods

## The rest of the class

- The rest of the class is all about good research methods
- So I'd like to say a few words about good research directions
  - Note: Some of the research methods we will discuss, like Cognitive Task Analysis, can help generate better research questions

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## Good research directions, goals, or questions

- Write down what you think is a “good research goal”
  - It could be your research goal but it does not have to be
  - Remember to write the **goal**, not the **solution**
  - Goal: Increase people's leisure time by reducing the time spent washing dishes
  - Solution: Build a dish-washing robot

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## What makes a research goal or question good?

- Four factors
    - Importance
    - Attackability
    - Interestingness
    - Falsifiability
- } More critical in applied research
- } More critical in basic research

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## Importance

- Will the world be changed for the better if this research goal is accomplished?

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## Which of these research goals achieve the “Importance” criterion?

- Build an intelligent tutoring system to help students learn to differentiate Bruce Springsteen songs from Billy Joel songs
- Curing déjà vu
- Build an intelligent tutoring system for introductory neurobiology
- Help more students pass introductory neurobiology

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## Which of these research goals achieve the “Importance” criterion?

- Help students reach mastery with introductory neurobiology material faster
- Curing déjà vu
- Determine which kinds of self-explanation lead to better retention and transfer
- Develop teleportation

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## The research goal you wrote down

- Is it important?
- Take 30 seconds to reflect.

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## Attackability

- Sometimes called “Opportunity”, like when you’re writing a grant proposal
  - Grant section formula:
    - 1) Problem, 2) Opportunity, 3) Solution
- How feasible is solving this problem now?
- Do **you** have a special new approach to the problem that will enable you to solve it?
  - Do you have a unique team? A new technology? A ready user base/participant pool?
- If the problem is (or seems) easy, why hasn’t anyone solved it yet (or why is it harder than people seem to think)?

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## Which of these important research goals are also attackable?

- Teleportation
- Antigravity
- Time Travel
- An intelligent tutor that takes natural language typed input, and responds with speech

Maybe this is attackable for some of you, but not for others

- This is one reason why interdisciplinary collaboration is so great

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## Which of these important research goals are also attackable?

Building an intelligent tutor that

- can teach any topic in human understanding, with no prior preparation
- responds as sensitively to differences in student affect as a human tutor
- responds as sensitively to differences in student affect as a human tutor *and* can be used in existing middle school computer labs

Last goal is less attackable than previous one

- But which goal is more important?

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## The research goal you wrote down

- Do you have a good attack?
- Is there an attack you don't have but:
  - You could develop
  - Somebody else you know has it (and you could learn or team up with them)
- Take 30 seconds to reflect.

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## Importance and Attackability

- Two very important ways to assess an applied research goal
- Not the only ways!

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## How do you know?

- Which goals are important
- Which new methods can provide more powerful attacks on an important problem

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## Advice

- Attend lots of talks
- Skim lots of papers
- Talk to lots of people
  
- And most importantly, do it both within and outside your area, whatever that area is
  
- You will learn important things in your area
- But it is by knowing other areas that you can develop entirely new approaches and attacks for your area

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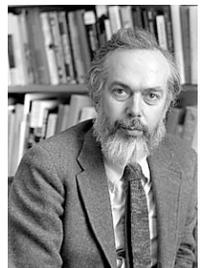
## To get an idea

- Look at the bibliography of one of Herb Simon's books
- You'll find citations to research conducted in an unbelievably large number of fields
  - He conducted research in an unbelievably large number of fields, true, but he also knew about recent work in an unbelievably large number of fields



## Interestingness

- The field doesn't know the answer yet (or the answer that the field knows is wrong)
  - Robert Abelson calls this "Interestingness"
  
- Related to "Important"



## Interestingness

- The most interesting questions are ones where any answer would be interesting
  - Lots of controversy: just as many people think “yes” as “no”
- “Does technique X work for improving learning?” ← may only be interesting if it does work
  - Or if everyone believes it does work (without evidence), but turns out it doesn't
    - Example: Animations to help learn computer algorithms
- “Which affective state has the largest negative impact on learning” ← any answer is interesting

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## Which of these research questions is interesting?

- Does the earth revolve around the sun?
- Is the earth flat?
- Does self-explanation promote better learning?
  - Does explaining correct answers or wrong answers lead to better learning?
- Do intelligent tutoring systems do better than traditional curricula?
- Do dialogue tutoring systems do better or worse than problem-solving based tutoring systems?

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## The research goal/question you wrote down

- Is it interesting?
- Take 30 seconds to reflect.

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## Falsifiability

- Can you imagine a situation in which your claim might be false (even though you think it is true)?
- It is possible to design a test which gives evidence as to the answer to your question, such that one or more possible answers can be disproven?

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## Falsifiability

- In the quest for unified theories of domains (like ACT-R in cognition), an even stronger goal is sometimes adopted: to develop theories which both explain multiple existing findings, and make falsifiable predictions which can be tested, in order to refine and improve the theories
  - For more on this, Lakatos (1978)



## The research goal/question you wrote down

- Is it possible to test this research question?
- Take 30 seconds to reflect.

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## How do you know?

- Which questions are interesting?
- Whether a research question is testable?

## Interestingness

- Think about:
  - What would be different in the world of research if I answered this question and the answer was known?
  - Would it inspire new work by others?
  - Would it alter work that would occur?
  - Would people talk about it at conferences when you weren't there

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## Testability/Falsifiability

- Come up with a research design that can give valid evidence on the question
- The existence of at least one valid test is evidence that the question is testable

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## Testability/Falsifiability

- And remember, the test does not need to be perfect – a first study can be imperfect, paving the way for more thorough later studies
- In the famous words of Herbert Simon  
“Anything worth doing is worth doing badly”



## Testability/Falsifiability

- In the following weeks, we will discuss a variety of research methods that can be used to make valid inferences about the research questions you are interested in

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## Summary

- Course overview
- We unpacked: “Research Methods in the Learning Sciences”
- Four criteria for a good research question:
  - Importance
  - Attackability/Opportunity
  - Interestingness
  - Falsifiability

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## Some resources for reading more about coming up with good research questions

Simon, H.A. (1996) *The Sciences of the Artificial*

Lakatos, I. (1970) Falsification and the Methodology of Scientific Research Programmes. In Lakatos, I., Musgrave, A. (Eds.) *Criticism and the Growth of Knowledge*.

Abelson, R.P. (1995) *Statistics as Principled Argument*.

Hamming, R. (1986) *You and Your Research*.  
<http://www.cs.virginia.edu/~robins/YouAndYourResearch.html>

Feynman, R. (1997) *Surely You're Joking, Mr. Feynman: Adventures of a Curious Character*.

Simon, H. (1996) *Models of My Life*

## Thursday

- Come prepared to discuss Trochim & Donnelly Chapter 1 and 7!